How to retrieve MTR's, Packing Lists, and Tracking Information

At Pennsylvania Machine Works, Inc. we strive to make your ordering experience easier. Once your order has shipped; do not wait for your package to arrive before sourcing your MTR's, Packing Lists, and Tracking Information. These documents have now become available on <u>www.pennusa.com</u> once your order has been processed, and they will remain on the website for a period of 90 days. Please follow the simple steps below to begin the process.

1. Go to <u>www.pennusa.com</u> and look on the right hand side for the top button linking you to the Tracking Information and Packing List option. Click the top button "Order Tracking" to begin retrieving your Packing List, Tracking Information, and MTR's.



 Once you click on the button, you will see this screen next. You will need to fill in your Penn Customer number, and your Purchase Order Number as Penn Machine has entered it. Typically we drop any dash or zero at the beginning of the purchase order. Example: "00012345" will become "12345"

Example: "1234-5" will become "12345"

Please refer to your order acknowledgement to view the PO as we have it entered.

| Service | S | | | | |
|------------------------------|-----------------------------------|---------------------------------|--------------------------|-------------------------|------------|
| ABOUT US | PRODUCTS | SERVICES | QUALITY | TECHNICAL RESOURCES | CONTACT US |
| Order Tracking | | | | Navigation | |
| Get your order status, page | cking list, MTR and proof of de | elivery (with purchase order nu | umber and line item | Order Tracking | |
| description) in seconds! | | | | Material Test Reports | |
| Your customer number m | ay be found on any paperwor | k you may have received from | Penn Machine or call | EDI Services | |
| a Penn Machine sales rep | presentative for assistance at | 1-800-PENN-USA. | | Custom Fittings | |
| Penn Customer Number | r: (5 to 6 di | igits) | | Box Quantity Packaging | |
| Purchase Order Numbe | л: | | | Special Order Handling | |
| (Please do not include any p | preceding zeros in the purchase o | order number and remove any spa | aces, dashes or slashes. | Special Product Testing | |
| Example: 00P-234500 should | d be P234500) | | | Product Certifications | |
| Track Reset | | | | Site Search | |

3. To locate your Penn Customer Number, you can either call 1-800-Penn-USA and speak with a representative to ascertain your customer number, or you can look at any of your Penn Machine invoices. On the invoice, the customer number will appear below the "Sold To" column, as seen in this example below. The customer number below is "124000".

```
Pennsylvania Machine Works
201 Bethel Avenue
Aston, PA 19014-3443
Phone:(610)497-3300 FAX:(610)497-3325
```

| SHIP TO: | Your Customer's Ship To Address | *** Ple P.O Phi 191 |
|-------------|---------------------------------|---------------------------------|
| SOLD TO: | Your Company Information | Dow PVF Tra WWW *** |

| CUST | OMER | ORDER | SALES REP |
|------|--------|---------------------|-----------|
| 1 | 124000 | PENN CO NUMBER | 9 |
| SHIP | NO | SHIP VIA | |
| 511 | 347 1 | TTE/MIKE/FX *EXP*MT | RS* |

4. Once you fill in the values for your Penn customer number, and your company purchase order, you will be shown a screen very similar to the one below. On this screen, you have the option to click on any of the BLUE links for information. This information can be printed directly from your printer. The Packing List, Tracking Information, and MTR's can be viewed from here.

Order Status Report

Thank you for using our automated service center and for purchasing Penn fittings!

PENN PRODUCT DESCRIPTION ABBREVIATIONS

Your customer number with Penn Machine is **124000** Information on your order is listed below: **To view details on a shipment and get MTRs, click on the Shipment Number.**

> Pennsylvania Machine Works, Inc. - 201 Bethel Avenue, Aston, PA - 19014 USA Phone: [001] (610) 497-3300 Fax: [001] (610) 497-3325

| P.O. Number | Order Date | PMW Order No. | Shpmt No. | Ship Date | Carrier | Shipping Cost | Tracking Number |
|----------------|---------------|------------------|--------------------------|--------------|------------|------------------|-------------------|
| | 06/18/2014 | | <u>1</u> Packing List | 06/20/2014 | FEDXFGT3RD | \$.00 | Proof of Delivery |
| | | | MTR | | | | Proof of Delivery |
| | I | l | L | |] | | |

If you choose, you can also retrieve just your MTR without your PO#, and without having to print your Tracking Information and Packing List!

Note: If calling in for an MTR, you will need the Purchase Order Number!

NO PURCHASE ORDER NUMBER?

1. To get your MTR *without* your Purchase Order Number, it is a very easy process, start by going back to the <u>www.pennusa.com</u> homepage, where you began to source your Packing List and Tracking Information. Once there, click the button below the "Order Tracking" button, the option you need now is "Material Test Reports."



Reports

ability of Pennsylvania Machine Works. Forged pressure fittings, 1/8"

through 6" and branch outlet connections 1/8" through 72" are all

2. Once you select "Material Test Reports", you will be taken to a similar screen as when you sourced your Packing List and Tracking Information, an example can be seen below.

| Penn Machin Since J | NC 931 | | CA | ALL TOLL FREE: 1-8 (24 HOUR SERVIC | 00-PENN-USA (1-800-736-6872) ES AVAILABLE elect Language |
|---|--|---|-----------------------------|--|---|
| Service | 25 | | | | |
| ABOUT US | PRODUCTS | SERVICES | QUALITY | TECHNICAL RESOURCES | CONTACT US |
| MTR Login Improved features includ If you have your Penn M If you do not have a pass | ling product description and qua achine product heat code numb sword, please register below or Register | antity on your printed material per, please login below. contact a Penn Machine repre | test report. esentative. | Navigation Order Tracking Material Test Reports EDI Services Custom Fittings Box Quantity Packaging | |

3. Click on Login, as here at Pennsylvania Machine Works there is ONE login username, and ONE password. When you see the screen below, use the following information.

Case Sensitive Username: mtr4u Password: priam

| Penn Machill Since I | VE 931 | | CAL |
|---|------------------|----------|---------|
| Service | S | | |
| ABOUT US | PRODUCTS | SERVICES | QUALITY |
| Login Username: mtr4u Password: priam Submit | | | |

4. Once you hit submit, use the next screen to enter your Penn Heat Number, followed with your Material Grade. Once your selection is made, hit enter.



Material Test Reports

Enter your heat number below and then select the material grade.

| Penn Heat Number: | 3X9G | |
|-------------------|------|---|
| Material Grade: | F11 | ~ |

When choosing material grades, choose *F316/316L* for 316L (e.g. 90, tee, couplings) or *TP316/316L* for 316L (nipples/pipe) or *WP316/316L* for 316L (swages/butt weld). This also applies to 304L type material. For a "zero" in the heat code, try the number "0" first, then the letter "0" next.



5. On the next screen, the system has loaded your Heat Number and your Material Grade, the last step is to select your item. In this case, we will select "1 9MSW CAP F11". Hit submit once you select from the drop down menu.



THANK YOU FROM PENNSYLVANIA MACHINE WORKS!

Material Test Reports